

Date: 8th October 2010

Our Ref: SHLNG/PR/C/302



SOUTH HOOK
LNG TERMINAL COMPANY LTD

Dear Neighbour

Re: Positive results following completion of upgrade works

Having recently written to advise you on the positive work being done in relation to the concerns over ship noise at the South Hook jetty, we felt it was timely to up-date you on further developments in this regard.

A total of fourteen ships have now completed upgrades of their diesel generator exhaust system silencers. As a consequence, there have been significant improvements in the noise levels emanating from these ships. Seven (7) of these ships have recently returned to South Hook - the Q Flex ships, Al Gattara, Tembek and Duhail, and the Q Max ship, Al Mayeda, Mozah, Umm Slal and Mekaines. We are delighted to report that we have also had positive feedback locally, with no concerns nor complaints raised by members of the South Hook community during the visits of these seven (7) ships.

In addition, while not always possible, significant efforts have gone into the scheduling of the Chartered fleet in order to minimise, as far as is practical within the operational limits that exist, any potential disturbance to the local community.

The commitment to remedy the apparent noise problem remains a priority for South Hook, the relevant ship operating companies and Qatargas alike.

We understand that a few ships continue to cause concern to some residents and working closely with the Port Health Authority and others, we are continuing with the noise monitoring and evaluation process in order to mitigate the impact of ship noise on the local community.

Your feedback will continue to play an important role in the monitoring and resolution of noise concerns within the community.

Should you wish to contact me directly about this issue, please feel free to do so. I can be reached at mdalziel@Southhooklng.com or on 01437 782202. Alternatively, you can raise any concerns or comments with a member of the South Hook Community Liaison Group (CLG), which includes community and town council representatives, from wards within the Milford Haven area. Contact details for the CLG members can be obtained through South Hook.

Yours faithfully

Mariam Dalziel
Public Relations Manager